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## PERFECTION OF METHODOLOGICAL APPROACHES TO THE FORMATION OF INDICATORS OF QUALITY OF CARE IN HEALTH FACILITIES

The problem of generating a set of indicators of quality of care for health institutions in Ukraine remains unresolved, as evidenced by the results of the analysis of legal documents, and scientific sources. With the use of the system and process approaches and logical framework analysis presented methodological approaches to the development of the block of indicators, based on the use of the main components of quality – the availability, timeliness, effectiveness, safety, cost-effectiveness, patient as a target for quality assurance.

Link between quality components and indicators chosen relevant quality criteria. Following specified methodological approaches possible to determine the main activity of the head projection of health care institutions in the field of quality assurance: activities aimed at patients, employees, medical-diagnostic

process, resources, coordination of internal and external relationships. Proposed quantitative and qualitative targets for the quality of care in accordance with the projections of activity, as well as further action by the head of decomposition performance levels of structural units and direct perpetrators and organizations monitoring quality indicators.

Quality indicators are calculated by counting the cases matching the actual performance planned and presented as relative values. Results of the comparison targets and quality indicators enable management decisions to improve the quality of care.

Thus, the formation of the block using the quality indicators proposed methodological approaches allow the supervisor to monitor closely all relevant quality indicators based on common objectives and criteria.